



MOBILE APP PRIVACY POLICY

Dated: May 2026

The Policy will be reviewed every three years or in line with changes in government legislation and updated guidance

www.thebasementdoor.org

42 York Street, Twickenham, TW1 3BWE-mail:

admin@thebasementdoor.org

Charity No: 1177033

This Policy has been approved & authorised by the Board of Trustees and this decision is recorded in the minutes of the Trustee Board Meeting held: May 2026

Policy

The Basement Door (TBD) is a charity (1177033) which runs music events for children and young people both at TBD hosted gig nights and at community events such as festivals, fetes and parades. Children and young people from the ages of 13-22 can perform as musicians, join the backstage crew to learn and deliver sound tech, lighting tech and front of house functions or attend events for social purposes.

Our aim is to educate and support the development of all young people within the field of music. We provide them with an opportunity to thrive by offering young musicians the chance to develop their music and performance skills in a safe environment. We hold regular training sessions for the backstage crew which are run by TBD Managing Director and skills learned are put into practice at TBD hosted events and community events. Our events also provide social opportunities for young people in a safe space.

Privacy Policy for The Basement Door App

Effective Date: 1st June 2026

1. Information We Collect

We collect information to provide better services to all our users. We collect the following types of data:

Voluntarily Provided Information: Information you give us directly (e.g., your name, email address, and profile information when you register).

Automatically Collected Information: When you use our app, we may automatically collect data sent by your device, including your device's IP address, device name, operating system version, and app usage statistics.

Location Data: We may request access to your device's location to provide location-based features.

2. How We Use Your Information

We use the collected information for the following purposes:

- To provide, maintain, and improve our Application.
- To notify you about changes to our Service.
- To provide customer support and respond to your inquiries.

3. Third-Party Data Sharing

We do not sell your personal data. We may share information with third-party service providers (e.g., analytics or crash-reporting tools) to help us operate our Service. These third parties are obligated not to disclose or use the information for any other purpose.

4. Your Rights

You have the right to request access to your personal data, correct any inaccuracies, or request the deletion of your data. To exercise these rights, contact us at the email below.

5. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

admin@thebasementdoor.org